

21



26



30



38



5 NEWS UPDATE

21 RED CROSS CONFERENCE

A conference on first aid, rescue, safety and emergency services will be hosted by Irish Red Cross (Kerry Area) on Saturday 15 October in Tralee.

23 PRE-HOSPITAL RESEARCH

The Centre for Pre-Hospital Research will host a workshop on 2 November at the University of Limerick on basic skills to conduct research and the best ways to critically review relevant literature.

25 HOLIDAY COMPETITION

Fancy winning a seven-night break for up to five people at Clifden Glen Holiday Village, located just outside Clifden, Co. Galway?

26 AIR AMBULANCE

Ireland's new commercial air ambulance service, now operating out of Dublin Airport, could improve the country's transplant patient transportation and hospital repatriation services. Report by Linda Daly.

30 NATIONAL SECURITY

In the wake of the cold-blooded killing of some 70 people in a sequential bomb and gun attack in Norway and the opportunistic and cynical rioting which spread through major English cities, Prof Michael Mulqueen says there are lessons to be learned for national security managers in Ireland.

38 FIRE INVESTIGATIONS

Formal forensic awareness training for fire personnel in Ireland is top of the agenda for the new president of the Fire Investigators Association of Ireland. Liam Fleury talks to Grace Heneghan about his main aims and ambitions during his two-year term of office.

45 CIVIL DEFENCE

A new interim board has been appointed until Civil Defence moves back under the wing of the Department of Defence in the first quarter of 2012. However, it will be a case of 'business as usual' for the voluntary agency when this happens, reports Grace Heneghan.

51 FRONTLINE ATTACKS

Gardaí, firefighters and ambulance personnel representatives have called for mandatory higher penalties for those found guilty of attacking frontline service workers. Report by Niall Byrne.

57 BLUE LAMP FOUNDATION

PC David Rathband lost his sight last year after being shot in the face whilst on duty. He tells Sheila Ryan how he now aims to help other emergency service personnel in the UK who face criminal injuries or disabilities.

63 COMMUNITY POLICING

The Gardaí are adamant that community policing is proving to be successful, despite the result of a recent survey commissioned by Dublin City Council that showed anti-social behaviour, crime and safety issues remain key problems in the inner city. Report by Grace Heneghan.

66 IMMEDIATE CARE

This may be the right time for Ireland to embrace the concept of a regulated and organised immediate care system to positively impact on definitive care decisions, according to Brian Carlin, director of UCD's MSc EMS (Immediate Care) programme.

73 CHILD WITNESS SUPPORT

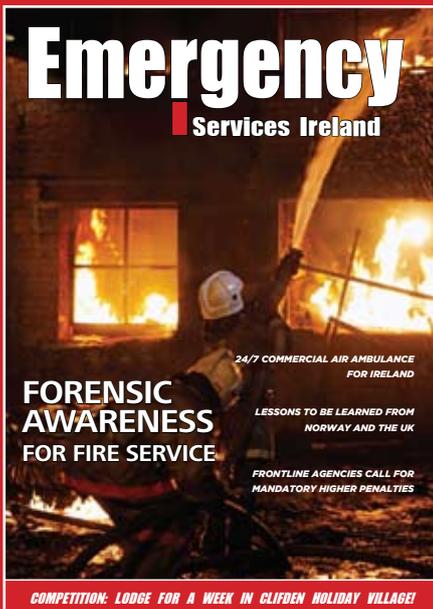
A child who gives evidence in a criminal trial can run the risk of being traumatised by the experience, but the CARI Foundation is there to offer help. Sheila Ryan talks to a CARI court accompaniment officer to find out more.

79 OVERSEAS AID

With more than 12 million people affected by the food crisis in the Horn of Africa, Gorta is targeting Kenya in a bid to reverse the situation, says CEO Brian Hanratty.

81 EMERGENCY PLANNING

If your work involves any aspect or element of emergency planning or management, business continuity, disaster planning or crisis management then the Emergency Planning Society is the professional body for you, writes EPS member John Brophy.



EDITOR

Grace Heneghan

PUBLISHER

Patrick Aylward

GRAPHIC DESIGNER

Catherine Doyle

ADMINISTRATION

Anne-Marie Moran

CIRCULATION

Lynda Garry

Emergency Services Ireland

14 Upper Fitzwilliam Street

Dublin 2

T: 01-6785165

F: 01-67851910

E: emergencyservices@oceanpublishing.ie

W: www.oceanpublishing.ie

Whilst every effort has been made to ensure that the information included in correct, the publisher cannot accept responsibility for errors, omissions or discrepancies. The views expressed are not necessarily those of the publisher.

All Rights Reserved

Emergency Services Ireland © 2011

83



91



45



83 DEFENCE FORCES OMBUDSMAN

Of the 116 cases dealt with by the Ombudsman for the Defence Forces last year, 37 related to complaints arising out of selection or promotion procedures.

These cases represented a large category of complaints, consistent with trends from previous years.

87 HEART FOUNDATION CAMPAIGN

The Irish Heart Foundation's latest campaign is urging Irish men not to delay in dialling 999 for emergency treatment if they think they are having a heart attack.

91 EMERGENCY RESPONSE

An EU-wide survey published earlier this year found that three out of four EU citizens are not familiar with the '112' emergency response number, with Ireland ranked as one of the countries where it is least well known.

93 SPEED CAMERAS

While the majority of motorists remained strongly in favour of the use of speed cameras, a minority still remained unconvinced, according to a recent AA Motor Insurance poll.

97 TOURIST CRIME

A new guide aims to provide safety tips for tourists in response to the growing number of foreign victims of crime who seek assistance from the Irish Tourist Assistance Service.

99 EMERGENCY EXERCISE

A major emergency exercise for paramedics, emergency medical controllers and ambulance officers was rolled out by the HSE West Ambulance Service in Ballinasloe, Co. Galway this summer.

103 FIRE SMOKE COALITION

Captain Jason Krusen, Columbia Fire Department, South Carolina, visited fire stations in Dublin, Limerick and Manchester to highlight the dangerous levels of fire gases in smoke, to prevent long-term consequences.

111 EMERGENCY UK SHOW

The inaugural 'Emergency Scotland 2011' took place alongside the Emergency Planning Society's 'Condition Critical 2011' symposium in July.

115 UK NEWS

125 INTERNATIONAL NEWS