

EENA CONFERENCE DEFERRED UNTIL 2021

As countries across the world continue to face the challenges of the COVID-19 pandemic, the EENA Conference and Exhibition has been deferred until next spring. 'Emergency Services Ireland' will be a media partner of the event, which is now scheduled to take place on 28-30 April 2021 in the Latvian capital of Riga.

Professionals across the public safety sector, from researchers and emergency services experts to solution-providers from more than 60 countries must wait until 28-30 April 2021 for the EENA Conference, which has been deferred due to the Coronavirus.

However, the European Emergency Number Association (EENA) promises the event will be another action-packed three days of information sharing, inspiring discussions and debates across the emergency services sector.



Developments on public warning systems, Advanced Mobile Location in Europe, Next Generation 112, eCall technology, cybersecurity, artificial intelligence and prevention of violence against the emergency services will be on the agenda at the 2021 event.

There will be a panel discussion on Tackling Online Terrorism, with representatives from Twitter, Facebook and the Tech Against Terrorism organisation addressing the benefits and challenges of new information and communication technologies.

In addition, a discussion panel will address the privacy



Click on <https://eenaconference.org/programme/> for the full EENA Conference programme.

laws and the importance of the General Data Protection Regulation (GDPR) for the emergency services.

HOT TOPICS

1: Countdown to AML implementation: December 2020 marks the deadline for Advanced Mobile Location (AML) implementation across Europe.

'112 AWARDS' TO CELEBRATE THE HEROES

On the first day of EENA Conference (Wednesday 28 April 2021), the 112 Awards will be presented in three categories:

- Extraordinary Call Taker/Dispatcher
- Emergency Control Room Achievement
- Open Category

The awards will be presented for incredible rescues and inspirational acts by citizens and emergency services, public safety innovations and the use of technology in contributing to public safety.



The 'Outstanding Call-Taker' award was won in 2012 by Ireland's Will Carolan, HSE National Ambulance Service, pictured receiving the award from Dieter Nuessler, vice-chair of the EENA Advisory Board, at the Awards Ceremony in Riga, Latvia.

2: Next Generation 112 (NG112): New technologies are the solution to enable emergency communications to deliver a more efficient, accessible and effective emergency response; with updates on implementation of NG112 and the results of the EENA latest project.

3: Strong strategy for public warning: Understanding the practicalities and different factors at play is the first step for a solid and effective public warning system.

4: Accessible emergency services: Up to 80 million people who live with a disability in Europe are at risk of being unable to contact emergency services, who up to now almost exclusively rely on voice calls. The conference will look at success stories paving the way for accessibility for all, with new technologies and legislation coming on board.

5: Checking cybersecurity: As cyberattacks become more frequent, the key in rising up to this challenge lies in preparation and education. Learn how emergency services are preventing and preparing for this challenge from the experts.

6: Data protection compliance: The impact of privacy and data protection for emergency services and what are the opportunities and changes brought by legislation.

7: Challenges in critical communications: The development, implications and challenges for broadband critical communications and control room integration will be analysed.

8: Be part of the change: The EENA's

biggest resolution this year is to continue bringing together the people looking for solutions and making them happen.

The results of the first outcomes of the pilot project launched by the EENA, towards the implementation of Next Generation 112 will be revealed at next year's event, with examples from Europe and beyond on how technology is changing emergency services.

The venue will remain at the Radisson Blu Latvija Conference & Spa Hotel in Riga, Latvia, and in the meantime the EENA will update its website to provide updates on the programme, practical information...and much more!

