

LAYA OPENS LATEST CLINIC IN LIMERICK

Laya Healthcare has opened its new clinic in Limerick, as part of its €5m investment across five Laya Health & Wellbeing Clinics nationwide, to provide a consultant-led alternative to hospital A&E departments when it comes to urgent care for minor injuries and illnesses.

Within the past year Laya Healthcare has opened the doors to its clinics in Dublin and Galway to provide consultant-led care for minor injuries and illnesses as well as a wide range of wellbeing services.

This €2m state-of-the-art health and wellbeing clinic in Limerick is the latest to open for business, with two further facilities earmarked over the next two years. The new clinic, located in Caherdavin, has also created 20 new jobs.

Speaking on the investment, Laya Healthcare's Director of Claims and Provider Relations, John McCall, said that the need for easy-to-access and immediate treatment and care in a safe environment has never been greater.

"However, due to the current third wave of Covid -19, in order to protect the health and safety of our team and our members, walk-in urgent care treatment is currently available for minor injuries only such as sprains, insect and animal bites, fractures, minor head injuries and



Saoirse McMahon, staff nurse, and Dr Brendan Gouws, pictured at the official opening of the new €2m Laya Health & Wellbeing Clinic in Caherdavin, Limerick on 12 January.

"Over the past few months many members are now more open to digital health and wellbeing services they can access from us," according to John McCall, Laya Healthcare's Director of Claims and Provider Relations.

minor burns," he told 'Emergency Services Ireland'.

Video or consultations are also available for minor illnesses by appointment, and can usually be booked within two hours by phone on

1890-933-030. "Over the past few months many members have now realised the breadth of digital health and wellbeing services they can access from us and are more open to digital

health offerings.

"We saw a 184% increase in our 'GPLive' service in 2020 (Jan-Dec 2020) – people are more comfortable availing of virtual health and wellbeing from the comfort of their own homes," he pointed out.

RAPID URGENT CARE DELIVERY

The network of Laya Health & Wellbeing Clinics located in Dublin, Galway and now Limerick underpins a key part of their strategy, he said, "to empower our 600,000+ members to look after their health and wellbeing proactively, and supports one of the key ambitions of the Government's Sláintecare health reform to move more non-complex care out of the acute hospital settings into community settings where appropriate".

Other health and wellbeing services such as Heartbeat Cardiac Screenings (available to members aged 12 and over) and personalised health and fitness consultations (available to members aged 16 and over) will also be available at the clinic over the coming months, exclusively available for Laya healthcare members.

"Patients will be seen within an hour of arrival and the clinics are open from 10am to 10pm, 365 days a year. Our clinics provide urgent care consultation and treatment to members and non-members, aged 12 months+ seeking treatment for minor injuries and illnesses."

He said that Laya Healthcare continues to offer frontline

healthcare support for its members including 24/7 access to GPs and nurses, to and mental wellbeing support (depending on the scheme and level of cover).

There is also unlimited access to Laya Healthcare Concierge service and urgent care access for minor injuries and illnesses across the three Laya Health & Wellbeing Clinics in Dublin, Galway and Limerick.

"In addition to the new Laya

Health and Wellbeing Clinics, depending on your level of cover, our members are covered up to €375 per visit in direct settlement to cover an 'urgent care' consultation and related treatment in the Affidea Express Care Clinics in Cork, Tallaght and Santry in Dublin."

For more information visit www.layahealthcare.ie/clinics



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